Agent System

Users

The Users window allows us to manage agent and player users, new users can be created and edited. Credit loading and withdrawal operations can also be carried out.

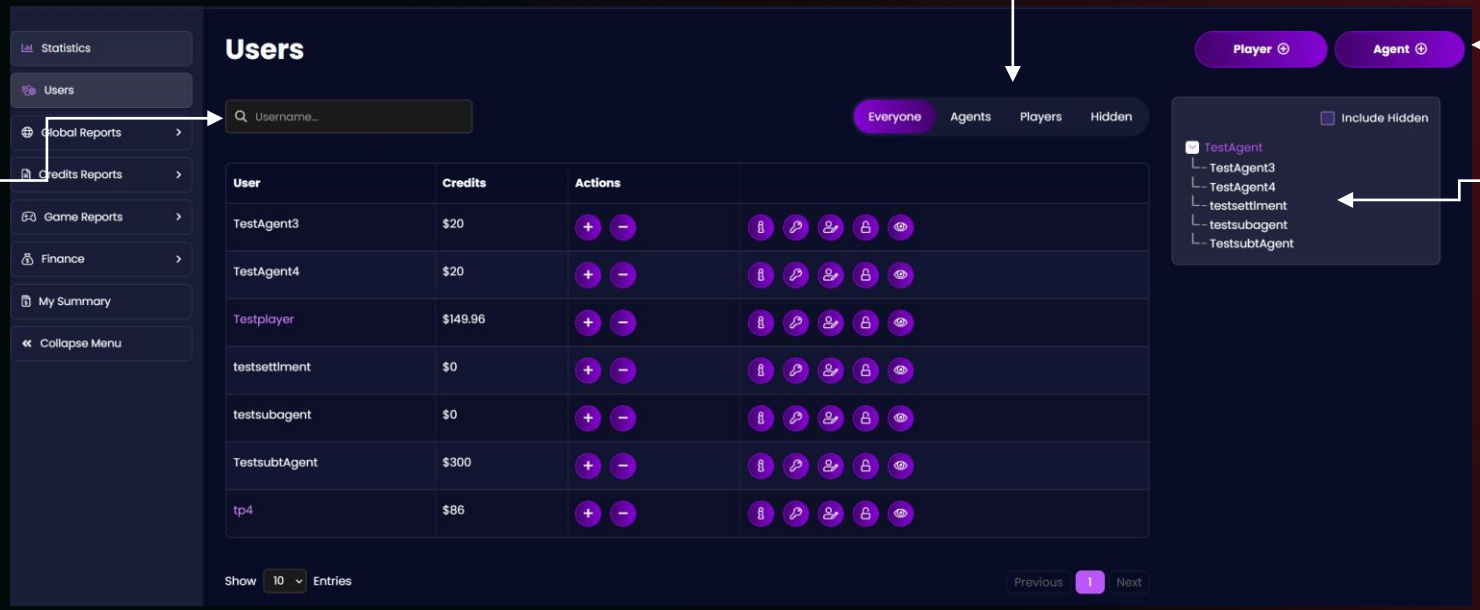
Everyone: Selecting this filter will display all player and agent users.

Agents: Selecting this filter will only display all agent users.

Players: Selecting this filter will only display all player users.

Hidden: Selecting this filter will display all users of players and hidden agents.

Searching field: Allows you to search for users by name. To perform the search, you must enter the name to search and press the enter key.

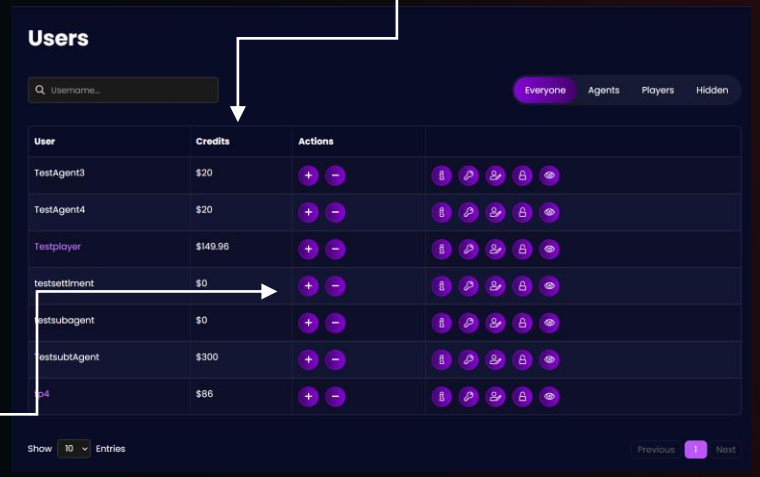


The Player+ and Agent+ buttons allow you to create new player or agent users respectively.

Agent tree, allows you to see the structure of the agent and subagents and in turn serves as a filter for all reports

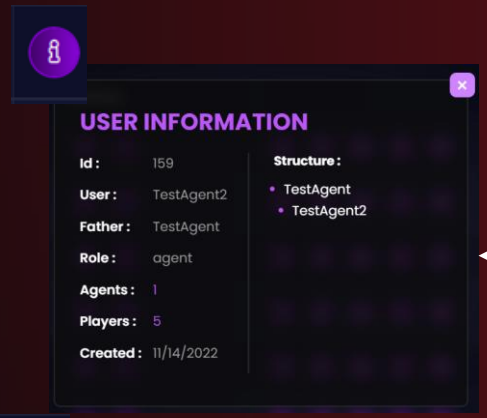
Users

Credits: Shows the available credits of each user.



User: Displays the list of users according to the selected filter

Actions: Buttons that allow you to add or reduce credits to users.



ID: Identification Number

User: Name of the user.

Father: Name of the parent user

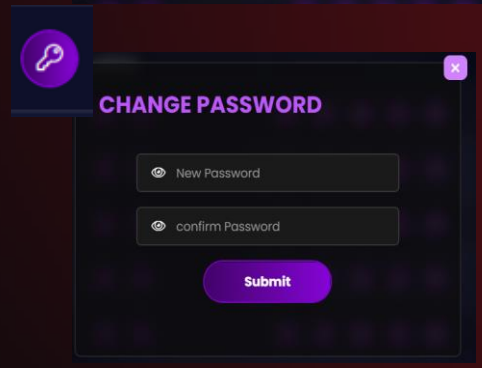
Role: Player or agent

Agents: Number of agents in charge

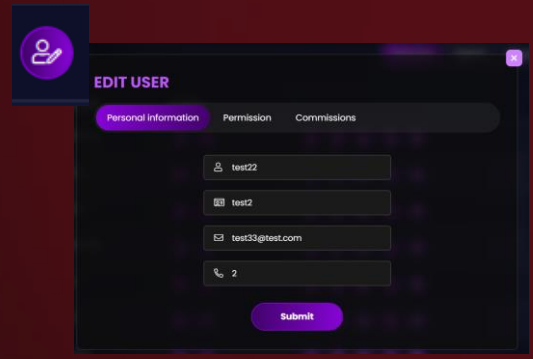
Players: Number of players in charge

Created: User creation date

Structure: Network of agents under the user

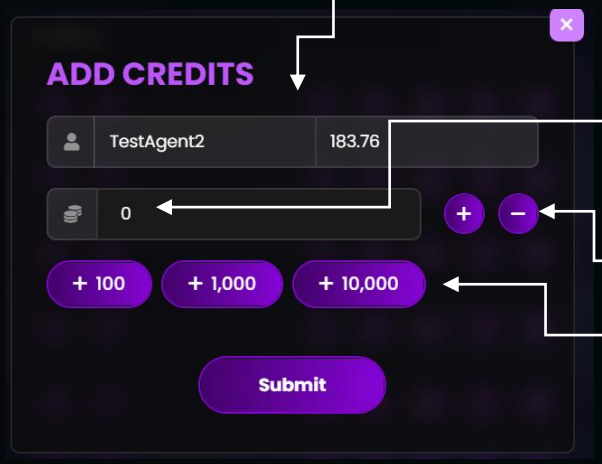


It allows you to change the user's password, you just have to enter the new user and confirm it.



It allows you to edit the user's personal data and access permissions to game categories.

The name of the user to be topped up and their available balance are displayed

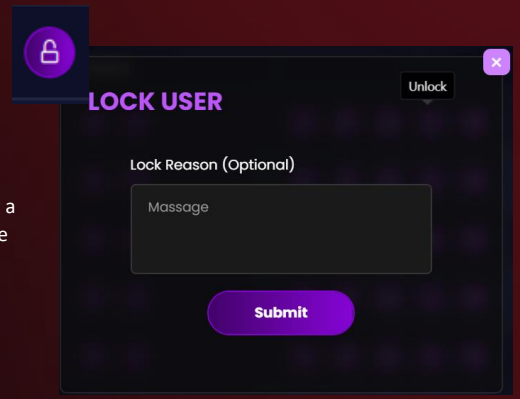


The amount must be entered manually, in numbers to be reduced or added depending on the action button selected

It allows to quickly increase or reduce the quantity of credits every 50 credits.

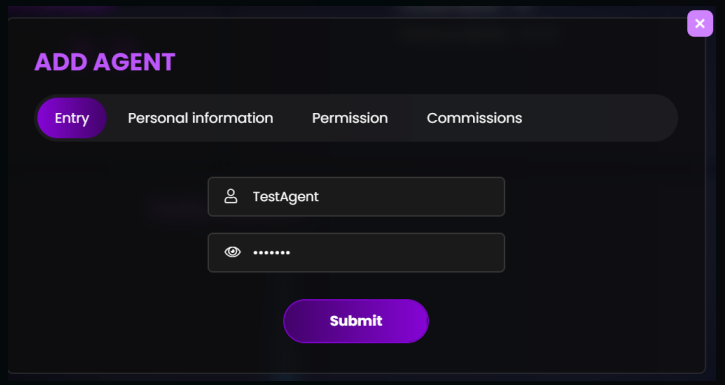
They allow you to increase quickly by +100, +1000 and +10000 credits

Hidden: Allows you to hide or show users. Having a hidden user will only be displayed by selecting the Hidden filter button.

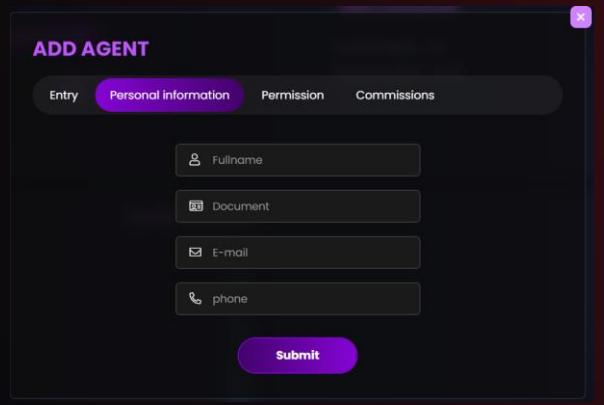


It allows you to block or unblock an user, the block prevents which user's edit.

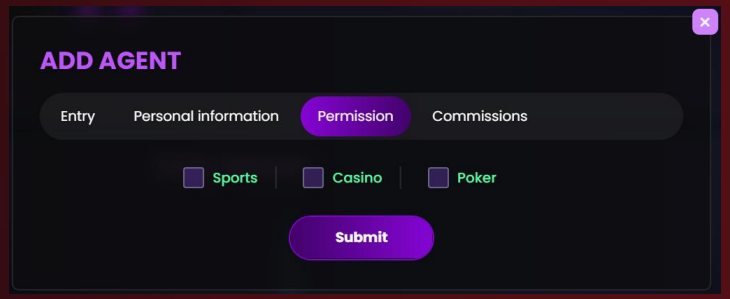
Add Agent



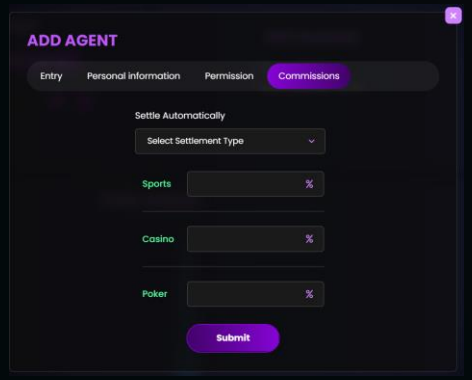
Entry: Allows you to enter the user's name to be created and their password



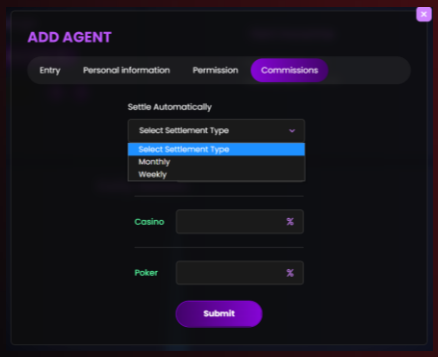
Personal information: Allows you to enter personal data such full names, ID, email and telephone.



Permission: It allows to determine the accesses that the user will have, you can choose between sports, casino and poker as appropriate. Keeping a box unselected restricts access to that section on the front of the casino.

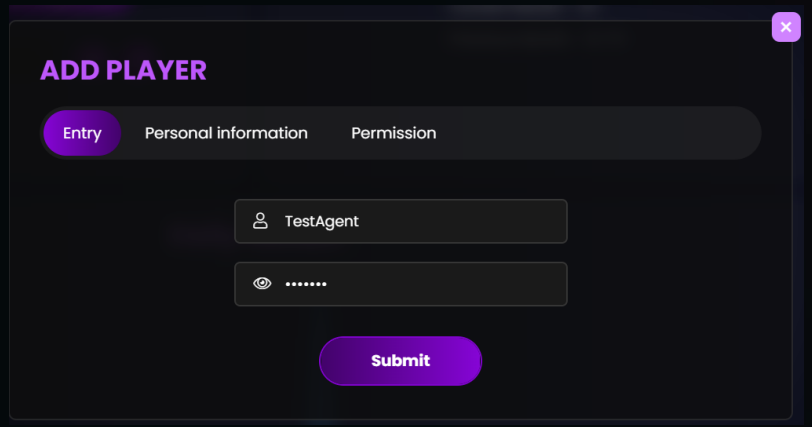


Commissions: Allows you to determine the percentage that the user will receive as a commission. To configure the commissions, values between 0% and 100% must be entered for each category of games and the automatic settlement must be selected, which can be weekly or monthly.

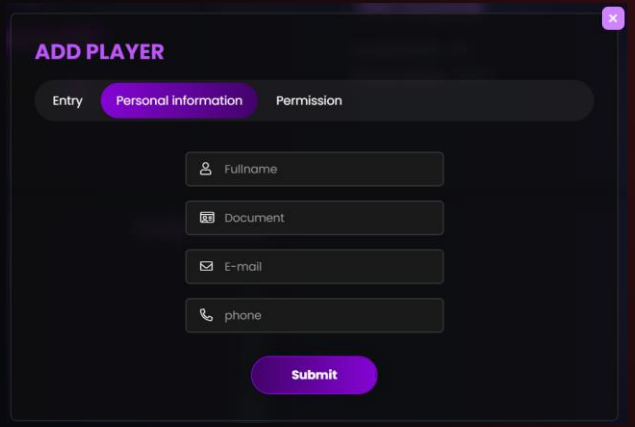


The automatic accounting settlement allows the system to calculate on a weekly or monthly basis how much is the commission result that the agent would have.

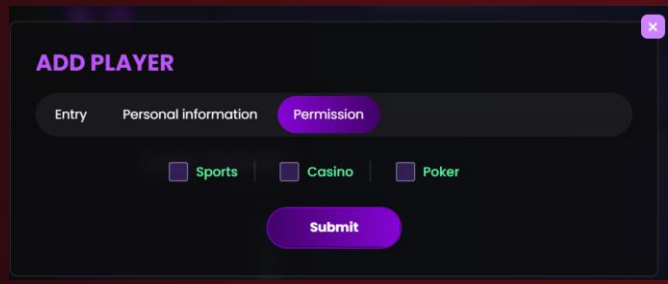
Add Player



Entry: Allows you to enter the user's name to be created and their password



Personal information: Allows you to enter personal data such full names, ID, email and telephone.

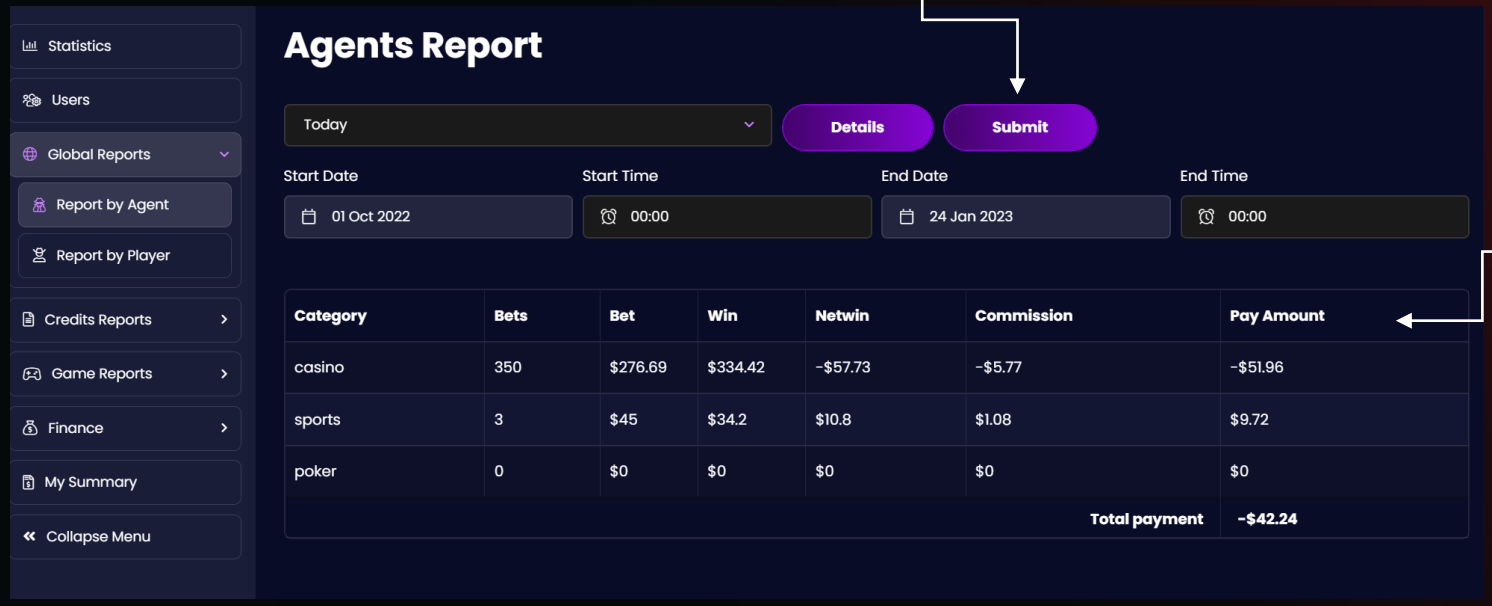


Permission: It allows to determine the accesses to the categories of games that the user will have, you can choose between sports, casino and poker as appropriate. Keeping a box unselected restricts access to that section on the front of the casino.

Agent Report

The agent report provides the information of the bets placed by category of games and / or provider

Global Report: Select the date range and then press Submit to generate the report



Category: Games Category

Bets: Number of bets placed

Bet: Total amount wagered

Win: Total amount won

Netwin: Total amount betting minus total amount won

Commission: Amount of commissions that corresponds to the agent

Pay amount: Total amount payable to the Operator

Agent Report

Selecting the Details button allows the report and its detail by supplier to be displayed

Category	Bets	Bet	Win	Netwin	Commission	Pay Amount
casino	**350**	**$276.69**	**$334.42**	**-$57.73**	**-$5.77**	**-$51.96**
Urgent Games	41	$200.1	$275.25	-$75.15	-$7.52	-$67.64
WAC	21	$28.05	$14.87	$13.18	$1.32	$11.86
1x2 Gaming	4	$19	$30	-$11	-$1.1	-$9.9
KA Gaming	232	$10.64	$3.83	$6.81	$0.68	$6.13
Mascot Gaming	44	$11.4	$3.67	$7.73	$0.77	$6.96
Game Media Works	1	$0.5	$0.6	-$0.1	-$0.01	-$0.09
Pragmatic Play	7	$7	$6.2	$0.8	$0.08	$0.72
sports	**3**	**$45**	**$34.2**	**$10.8**	**$1.08**	**$9.72**
BetConstruct	3	$45	$34.2	$10.8	$1.08	$9.72
poker	**0**	**$0**	**$0**	**$0**	**$0**	**$0**
					Total payment	**-$42.24**

Agents credits	$523.76
Players credits	$235.96

Category: Games Category

Bets: Number of bets placed

Bet: Total amount wagered

Win: Total amount won

Netwin: Total amount wagered minus total amount won

Commission: Amount of commissions that corresponds to the agent

Pay amount: Total amount payable to the Operator

Agent Credit: Displays the amount of credits available from all subagents

Player Credit: Shows the amount of available credits for all Players

Player Report

The agent report provides the information of the bets placed by category of games and / or provider of a specific player

Select the date range and then press Submit to generate the report

Category: Games Category

Bets: Number of bets placed

Bet: Total amount wagered

Win: Total amount won

Netwin: Total amount wagered minus total amount won

Loads and withdrawals, the total loads, total withdrawals and difference of credits that the player has is shown

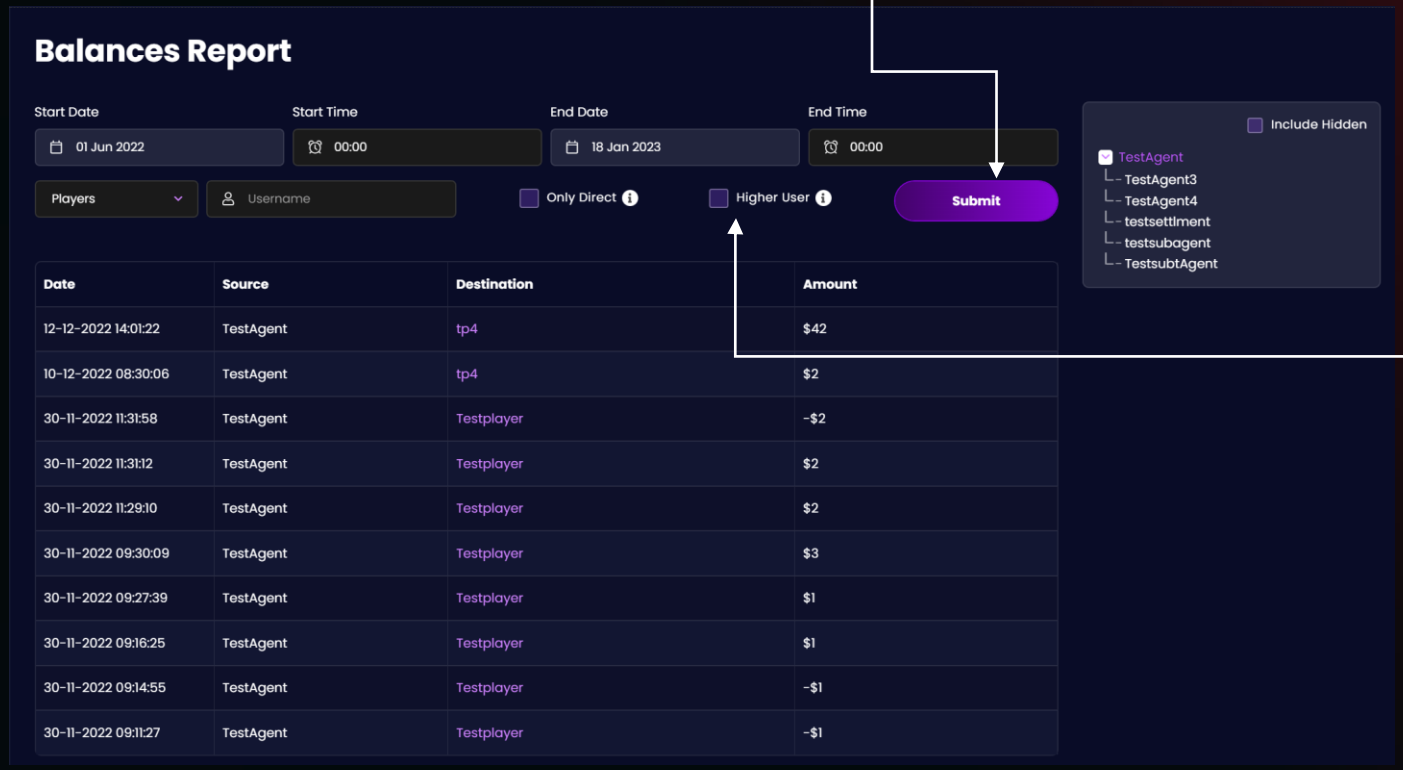
Player Account Balance: Number of available player credits

Balances Report

Player or Agent Balance Report provides a history of all Agents and/or players credit movements

The report provides the detail by date, user who performs the credit transaction, the destination who receives the credits and the amount sent

To generate the report you must select the search by agent or player and the date range to search then press the submit button



When selecting player search:

The direct only button: it is a filter that only shows the operations that have been performed directly to the user

Top user: is a filter that only shows the operations that a higher user has

When selecting agent search:

The direct only button: it is a filter so that only the operations that have been performed directly to the user are displayed

Received: is a filter so that only the operations that have been a user superior to the logged in agent are displayed

Player History

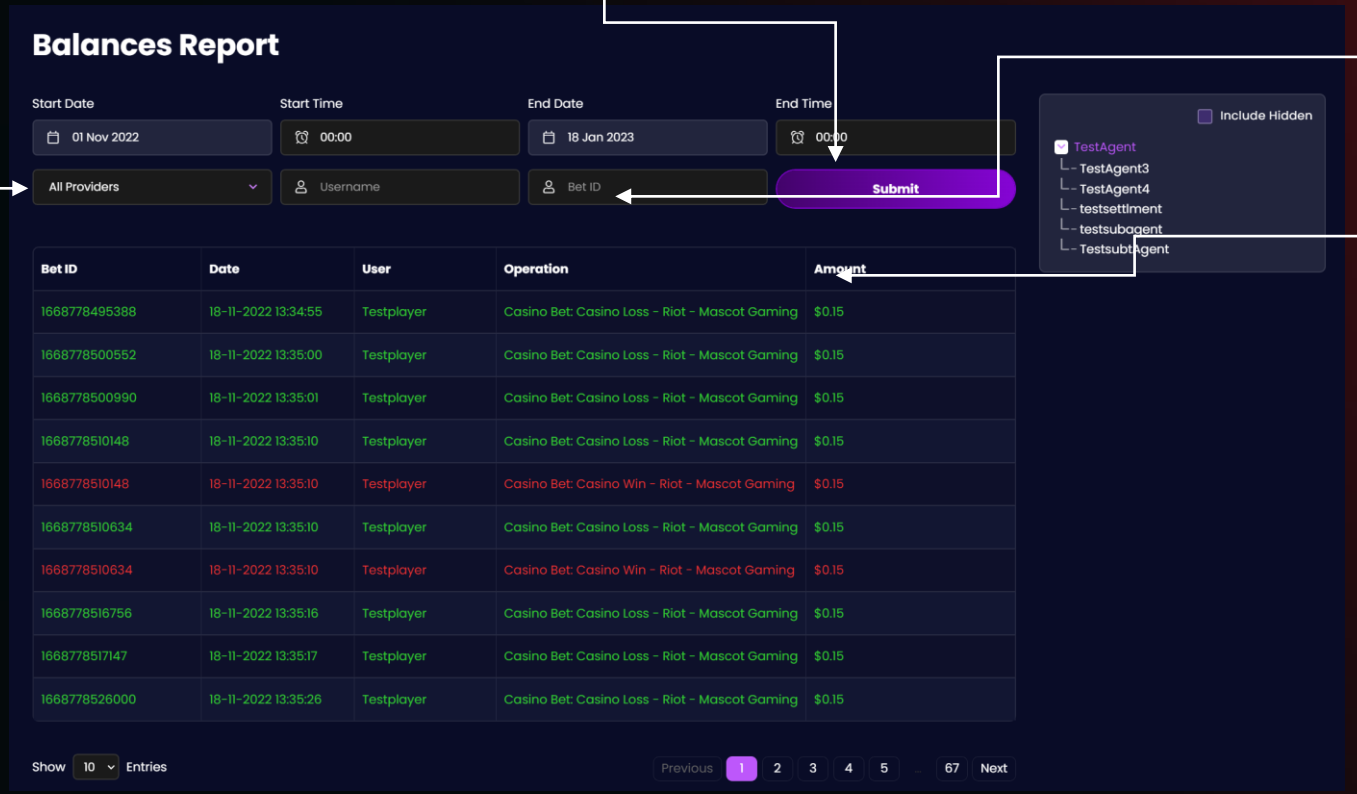
The report provides the bet history of the player in search, you must select the date range and enter the user's name to perform the search

The report provides date information, provider, trades showing bets and their respective resulted, the amount wagered, the balance prior to the transaction and the new available balance

Balance Report / Casino

Historical report of bets of the Casino category made by players, you must select the provider if desired and then enter the name and date range to perform the search

You can select all providers or by Provider name

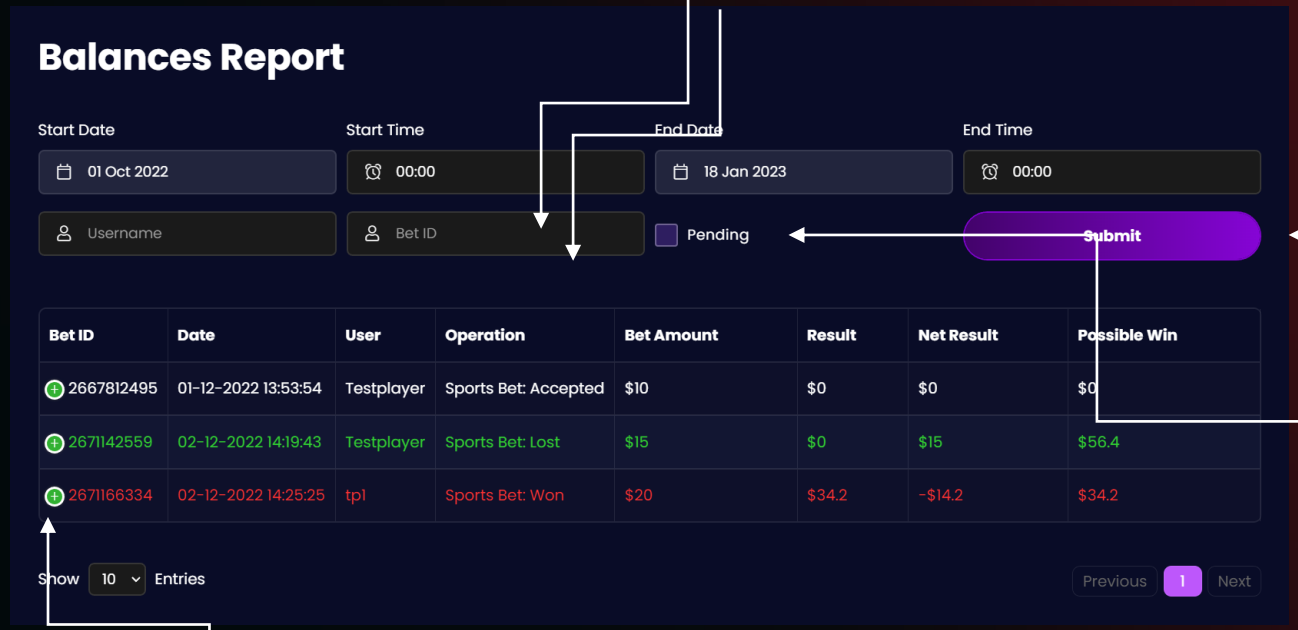


It is possible to search for a transaction with the bet ID.

The report provides information such as the bet ID, the date and time of the bet, the user, the trade and its result and the amount

Balances Report - Sports

It is possible to search for a transaction with the bet ID.



History report of bets of the category Sports made by players, you must enter the name and range of dates to perform the search

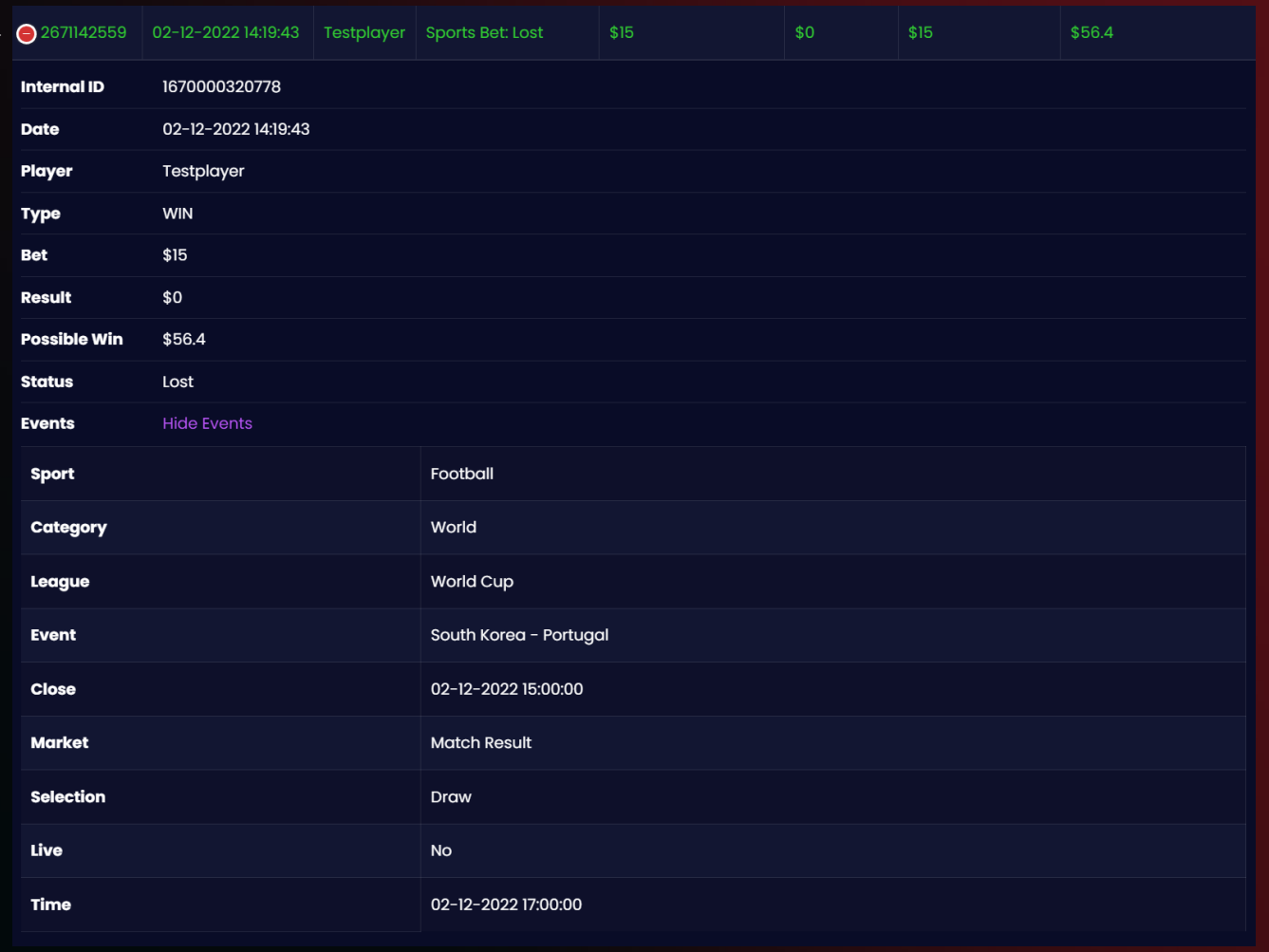
The pending button filters the bets that have not yet had a result

If you want to have more details about the bets made, you can do it by clicking on the ID of the bet.

Balances Report - Sports

The detail of the bet shown includes all the information of the bet

If you want to know the detail of the bet event you must click on “show events” to display this information



2671142559	02-12-2022 14:19:43	Testplayer	Sports Bet: Lost	$15	$0	$15	$56.4

Internal ID	1670000320778
Date	02-12-2022 14:19:43
Player	Testplayer
Type	WIN
Bet	$15
Result	$0
Possible Win	$56.4
Status	Lost
Events	Hide Events

Sport	Football
Category	World
League	World Cup
Event	South Korea - Portugal
Close	02-12-2022 15:00:00
Market	Match Result
Selection	Draw
Live	No
Time	02-12-2022 17:00:00

Financial Agents - Operations

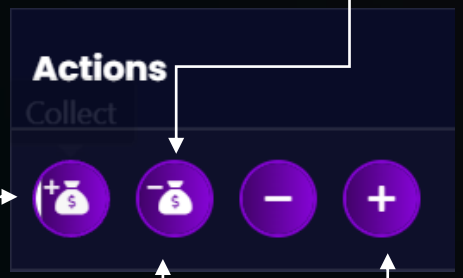
This screen shows the sub-agent users and the balance of money they have, when the balance is positive it means what the user must pay to the Agent and when it is negative it is that the agent owes to the sub-agent user.

There are action buttons to perform operations: Discount, surcharge, collect and payment

Financial Agents - Operations

Clicking on the action buttons will open a window to enter the amounts.

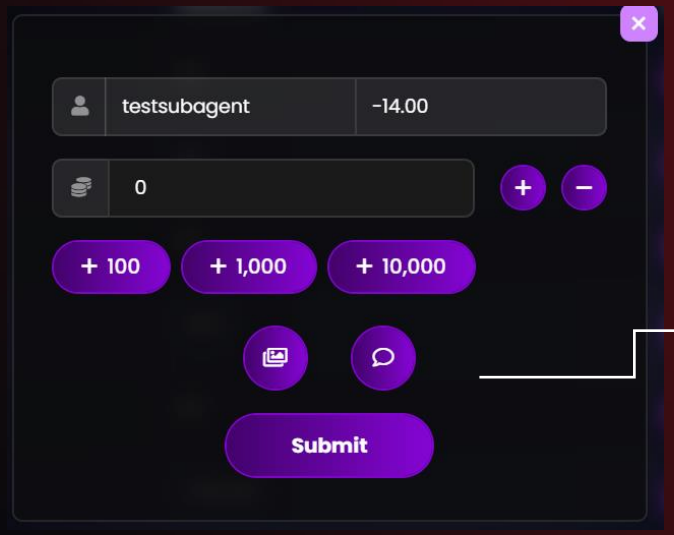
Payout button: Used to register a payment to a user



Button collect: Used to register the collection of money made to a user

Discount button: Used to register a discount on user payment

Surcharge button: It is to make a surcharge to a user in their billing

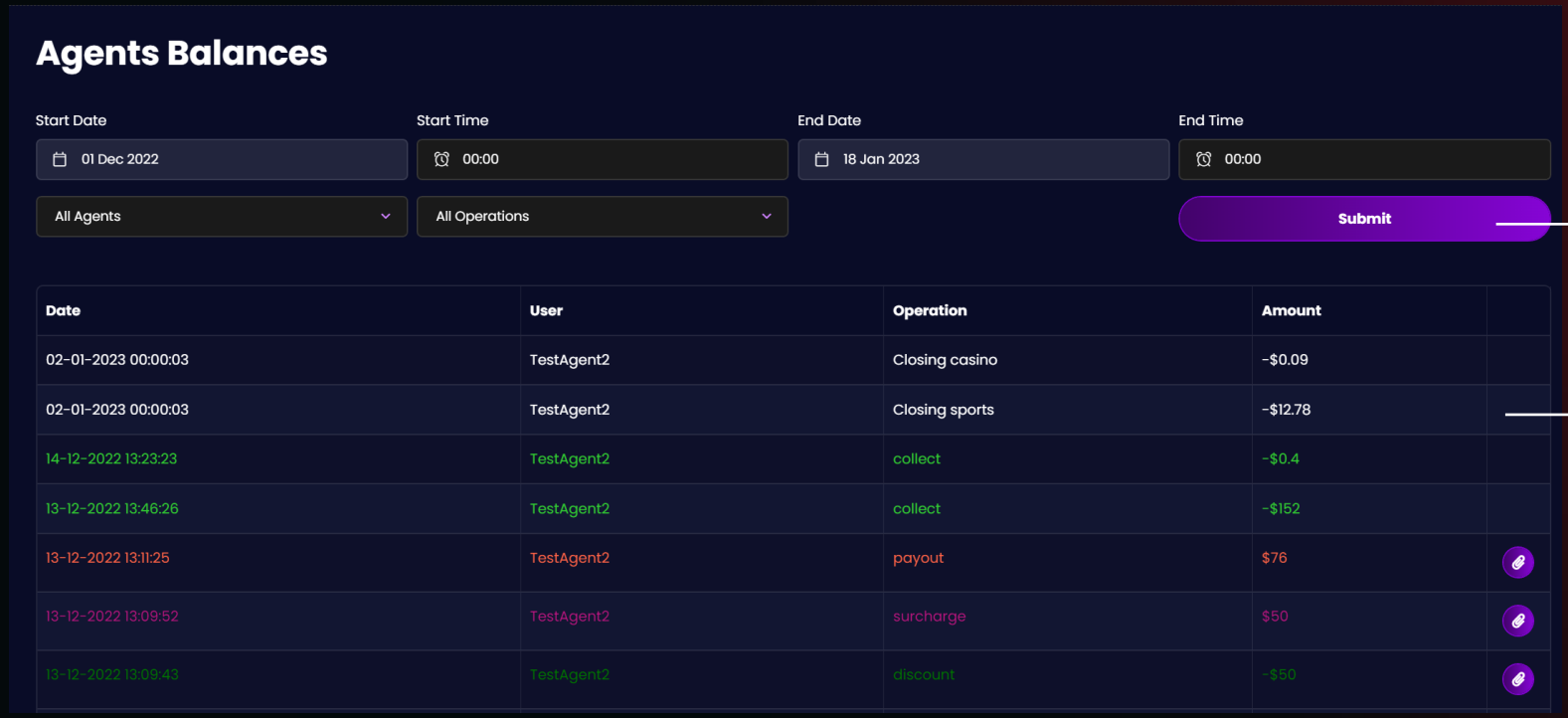


All action windows have a format similar to this image, depending on the selected button you must enter the amount, and optionally an attached image and a comment.

It is possible to attach an image and/or comment for each operation performed

Agents Balances

The report provides a history with all the financial operations of the user in search. Discount, surcharge, collect and payment.

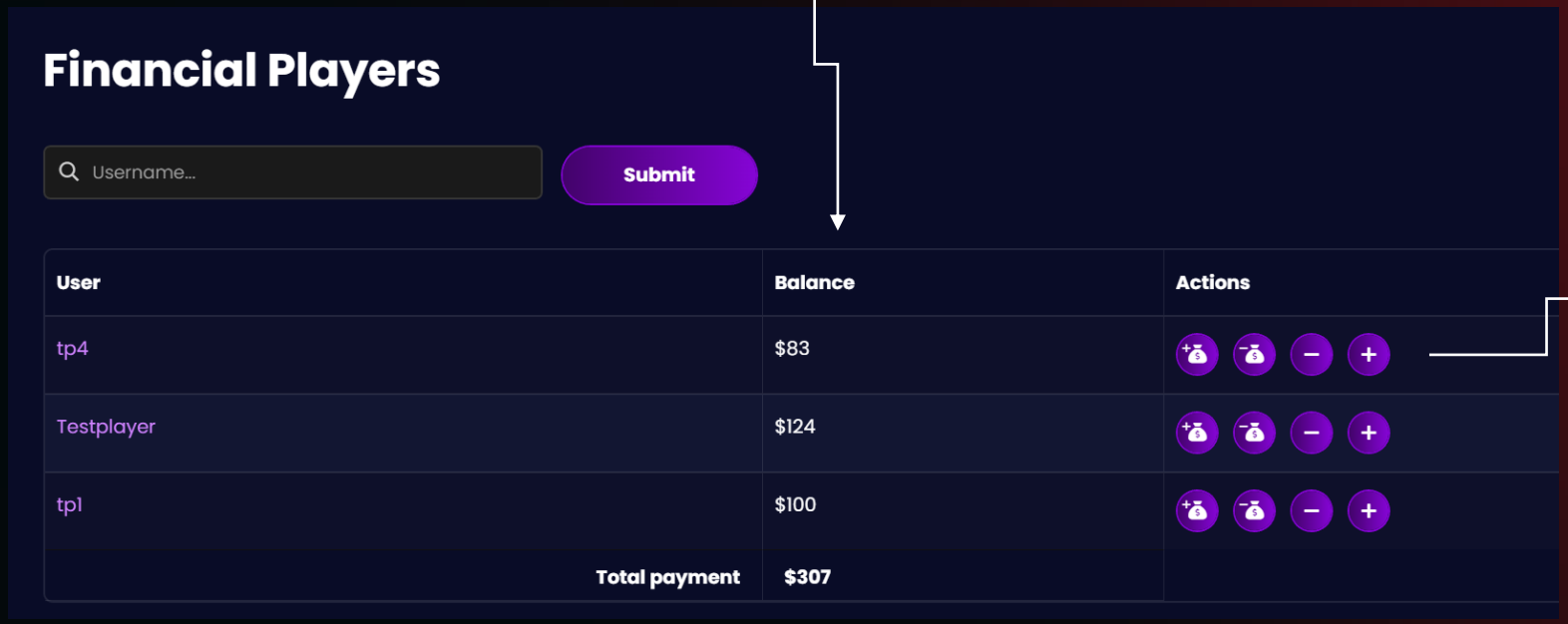


You can select the agent, operations and date range to perform the search

Depending on the configuration of the user's commissions, an automatic accounting settlement will be obtained (weekly or monthly depending on the configuration of the Sub-agent user. This allows the system to generate a closure for each category of games and show how much the Subagent should pay to the master agent and/or operator

Financial Players

This screen shows the player users and the balance of money they have, when the balance is positive it means what the user must pay to the Agent and when it is negative it is that the agent owes to the player user.

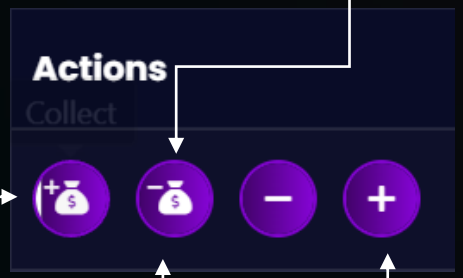


There are action buttons to perform operations: Discount, surcharge, collect and payment

Financial Players - Operations

Clicking on the action buttons will open a window to enter the amounts.

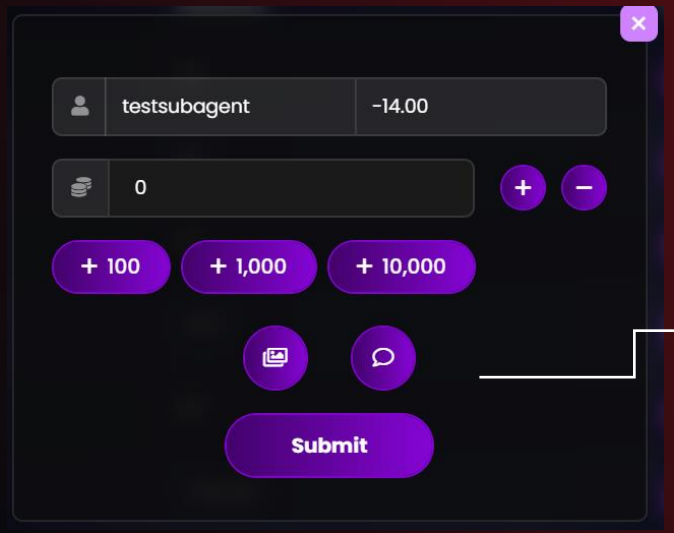
Payout button: Used to register a payment to a user



Button collect: Used to register the collection of money made to a user

Discount button: Used to register a discount on user payment

Surcharge button: It is to make a surcharge to a user in their billing

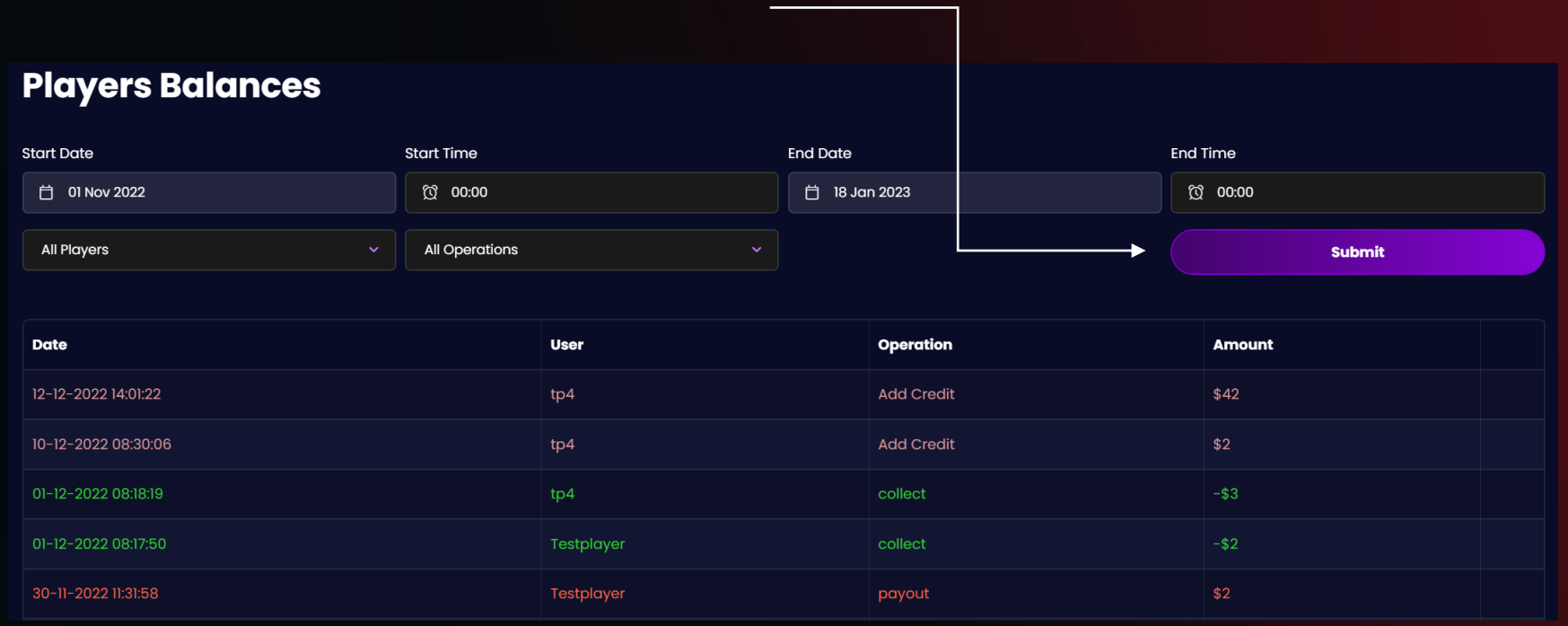


All action windows have a format similar to this image, depending on the selected button you must enter the amount, and optionally an attached image and a comment.

It is possible to attach an image and/or comment for each operation performed

Players Balance

The report provides a history with all the financial operations of the user in search



Players Balance

The My summary window gives us a summary of the accounting closures of each category of games of the logged agent user

White Label Solution